

Q2 Critical Trends Report

Based on results from 82 AmLaw 200 Firms (July 1 - July 15)

All Law Firms

Top 10

Top 50

Over the last 3 months, hours worked in my litigation support department have increased.

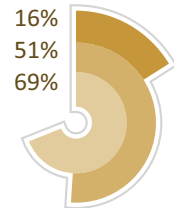
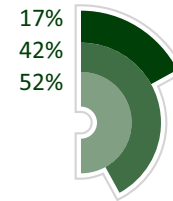
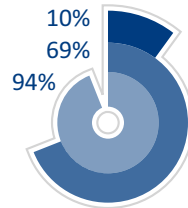
61%

58%

30%

The reasons for my department's increase in hours worked is a result of...

- Reduced Headcount
- Increased workload from new cases
- Increased workload from existing cases



In the next 3 months, I expect litigation support headcount to increase.

32%

33%

29%

In the next 3 months, my department's budget for training and retaining litigation support talent will increase.

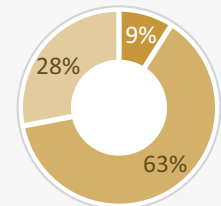
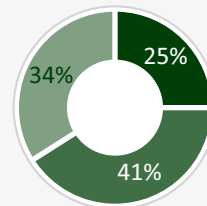
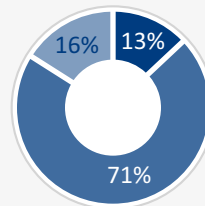
27%

30%

18%

I currently perform most of my eDiscovery work...

- Internally
- Using a hybrid model
- Through a vendor



I plan to move these processes to an outside vendor.

Process	All Law Firms	Top 10	Top 50
Collection	49%	45%	52%
Processing	42%	28%	40%
Early Case Assessment	39%	37%	40%
Hosting and Review	38%	28%	18%
Production	27%	28%	40%

I plan to move these processes in-house.

Process	All Law Firms	Top 10	Top 50
Collection	35%	34%	11%
Processing	47%	42%	23%
Early Case Assessment	54%	64%	37%
Hosting and Review	45%	52%	23%
Production	51%	52%	37%